



Refugees At Home (“us”, “we”, or “our”) operates the Refugees At Home website (the “Service”). This page informs you of our policies regarding the collection, use and disclosure of Personal Information when you use our Service.

1. Personal Information Collection and Use

We collect Personal Information for the purposes of facilitating connections between refugees and people seeking asylum and hosts, providing updates and newsletters, and improving our Service. The types of Personal Information we collect may include, but are not limited to:

- Name
- Email address
- Telephone number
- Address

We collect this information on the basis of consent, legitimate interest, or legal obligation. We use this information to provide and improve the Service.

2. Log Data

We collect Log Data that includes your computer's Internet Protocol (“IP”) address, browser type, browser version, pages of our Service that you visit, time and date of your visit, time spent on those pages, and other statistics.

We use Log Data to improve our Service, analyse trends, and monitor the Service's usage. We retain Log Data for a period no longer than is necessary. We may share Log Data with third-party service providers who assist us in analysing how our Service is used.

3. Cookies

We use cookies to collect information and improve the Service. You may instruct your browser to refuse all cookies or indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Service.

The cookies we use include essential cookies that are necessary for the Service to function and analytical cookies that monitor website performance and usage. We also use third-party cookies to personalise content and provide social media features.

4. Service Providers

We may engage third-party service providers to technically support our Service, including hosting, maintenance, backups, data analysis, and customer support. These service providers may have access to your Personal Information only for the purposes of performing these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

5. Security

The security of your Personal Information is important to us. We implement appropriate physical, technical, and administrative measures to protect your Personal Information. However, no method of transmission over the Internet or electronic storage is 100% secure, and we cannot guarantee its absolute security. We retain your Personal Information for only as long as necessary to fulfil the purposes for which it was collected, and we dispose of it securely by deleting it from our systems.

6. Third-Party Links

Our Service may contain links to third-party sites or services that are not operated by us. We do not endorse or guarantee the content, privacy policies, or practices of these third-party sites or services. We encourage you to review the privacy policies and terms and conditions of these third-party sites or services before using them.

7. International Data Transfers

We may transfer Personal Information outside the European Economic Area (EEA) to service providers who assist us in the operation of our Service. Where this is the case, we ensure that such transfers are subject to appropriate safeguards to protect data subjects' rights and enable effective legal remedies.

8. Children's Privacy

Our Service is not intended for individuals under the age of 18 ("children"). We do not knowingly collect or process Personal Information from children under 18, unless for the purposes of providing hosting to families.

9. Compliance with Laws

We will disclose your Personal Information when required to do so by law or subpoena.

10. Changes to This Privacy Policy

We reserve the right to modify this Privacy Policy at any time. We will notify you of any changes by posting the new Privacy Policy on this page. It is your responsibility to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

11. Contact Us

If you have any questions about this Privacy Policy, please contact us.